

MAKANA FERRY SERVICE PRIVACY NOTICE

MAKANA FERRY SERVICE is committed to protecting your privacy. Our Privacy Policy describes our policy regarding the processing of personal data, the security measures we employ to protect such data and your rights in relation to such data. MAKANA FERRY SERVICE takes privacy seriously and is committed to complying with this Privacy Policy as our minimum standard. Your data will be processed and transferred for specific and legitimate purposes in accordance with applicable laws.

This Policy creates a framework that provides a secure level of protection for the personal information that is used, collected, and transferred within the MAKANA FERRY SERVICE Group and trusted external parties. MAKANA FERRY SERVICE uses the minimum amount of personal information required.

We use tracking software to monitor customer traffic patterns and site usage to help us develop the design and layout of the site. This software does not enable us to collect any personally identifiable information.

Data Collection

We collect your data when you book or travel with us. The registration of information is necessary to enter into an agreement for booking purposes (tickets) and provide service messages. In addition, MAKANA FERRY SERVICE is required by law to register the identity of passengers and to give that information to relevant authorities. Therefore, the following information will be requested: name, gender, date of birth or age, address, e-mail address, and passport number. Passenger telephone numbers are requested for quick communication in case there are any concerns with a booking. If volunteered by a passenger, we will also collect any information concerning the need for special care or assistance in emergency situations. We use this information to improve our services.

Payments Online

When passengers provide payment online, Credit Card information is processed by the Credit Card Payment Gateway Provider, First Atlantic Commerce, which implements the strictest Payment Card Industry Data Security Standard (PCI DSS) standards.

Personal Profile

Passenger personal data is used if a profile was created on MAKANA FERRY SERVICE website. The information is also used for contests and statistics. To ensure accurate passenger

information is in the MAKANA FERRY SERVICE booking system, passengers are encouraged to keep profiles updated. A profile is considered inactive if not logged into for 3 years, causing the profile to be deleted.

Data Protection

Bookings are managed under secure server software, which encrypts all information entered before it is sent to us. Passenger personal data in the MAKANA FERRY SERVICE booking system will be kept for a period that corresponds appropriately to claims.

In case of a data breach, we will take appropriate steps to address the issue, notify affected individuals, and work to prevent future breaches.

Use of Cookies

Cookies and analytical tools are used to provide a better user experience and to produce improved service and best functionality. The cookies used cannot damage your computer. You have the option of deactivating this function in your browser.

Data Disclosure and Third Parties

Personal data will be shared internally within MAKANA FERRY SERVICE organization, through the booking system. Personal identifiable information will not be shared with third parties, except in cases where it is legally required or necessary for providing services.

Our website may contain links to other sites in the future. Please note that our Privacy Policy applies only to our website, and we encourage you to read the privacy policies of any other sites you visit.

Security and Safety Onboard

Following a thorough investigation, the names of undesirable passengers can be placed on an internal list to prevent these passengers from booking and traveling with MAKANA FERRY SERVICE.

Your Rights

You have the right to access, rectify, or delete your personal data by contacting our Data Protection Officer at info@makanaferryservice.com.

Your Consent

By using the MAKANA FERRY SERVICE website, you consent to the collection and use of this information by MAKANA FERRY SERVICE in the methods described above. Should you wish to withdraw your consent at any time, you may do so by contacting our Data Protection Officer at info@makanaferryservice.com. Please note that the withdrawal of your consent may impact the services we are able to provide.

Changes to the Privacy Policy

In the event of any changes to this Privacy Policy, we will post the updated policy on this section of our website. It's your responsibility to check this Privacy Policy periodically for changes.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact our Data Protection Officer at info@makanaferryservice.com.

Children's Privacy

Our services and/or website are not intended for use by children under the age of 13, and we do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us with personal information, we will take steps to delete such information.

International Data Transfers

As we operate internationally, please note that the information we collect may be transferred to and stored in a country outside of your own, with different privacy laws that may or may not be as comprehensive as your own. By using our services, you agree to this transfer, storage, and processing of your information.

Data Protection Officer (DPO)

Our Data Protection Officer can be reached at info@makanaferryservice.com. If you have any questions, concerns or complaints about our handling of your personal data, please contact our DPO.

This Privacy Policy is in effect as of the most recent update. We encourage you to periodically review this page for the latest information on our privacy practices.